



# **Stellar Phoenix Deleted Email Recovery**

Version 2.0  
Installation Guide

## Overview

Stellar Phoenix Deleted Email Recovery is powerful software to recover deleted mails either from PST or DBX files, created by MS Outlook and Outlook Express mail clients respectively. Recovered files can be saved in EML, PST, MSG or DBX formats as per requirement. This application is capable of recovering deleted messages, calendar events, notes, etc.

To recover deleted item from a PST file, this application performs an intensive scan of the PST file, extracts deleted data and recovers to a new usable PST file or any format such as EML or MSG. This software works on functional PST files and can recover deleted items from a working PST file only. User needs to import the new PST file into MS Outlook to view recovered items and for further use.

In addition, Stellar Phoenix Deleted Email Recovery software ensures recovery of accidentally deleted e-mails that have been emptied from Deleted Items folder. All existing folders of original PST file will be shown with their contents in the three-pane structure.

Similarly, Outlook Express, mail client software for home users, saves its files in DBX or EML file format. Each folder in the Outlook Express has a DBX file, like inbox.dbx, outbox.dbx, sent.dbx, etc. To recover deleted mail you need to select respective DBX file from which mail item was deleted. Recovered mails can be saved as independent EML or as a DBX file that contains all deleted mails.

# Features

**Stellar Phoenix Deleted Email Recovery software has many features that make it unique among other available products in the market. Some of the key features of the application can be summarized as follows.**

## **Key Features for Outlook File Recovery :PST**

- Recovers deleted email messages, notes, meeting requests, contacts, calendar, distribution lists, tasks, journals and appointments.
- Supports MS Outlook 2007, 2003, 2002 and 2000
- Records and shows log report
- Deleted mail recovery from encrypted PST files (only MS Outlook encryption supported)
- Restores deleted messages with RTF and HTML formatting
- Deleted mail recovery from password-protected PST files
- Counter for mail folders representing number of deleted items present
- Counter for mail folders representing the number of items into it with read and unread mails.
- Demo version previews all recoverable contents (including emails, calendar, tasks and notes)- Outlook Installation not required necessarily
- Compatible with Windows 7, Vista, XP, 2003, 2000 and NT4 (SP6)
- Allow to save recovered files as .pst, .eml and .msg format.
- Original PST File will not be affected.
- Sorting of Recovered Items.

## **Key Features for Outlook Express File Recovery :DBX**

- Recovers deleted mails from dbx files of Outlook Express 5x and 6x.
- Allows to save as \*.eml messages (directly accessible with OE) or \*.dbx files (can be imported in Outlook Express)
- Searches dbx files for folders and drives
- Selective Outlook Express Recovery for single and multiple files
- Records and shows log report
- Tree-view of selected DBX Files.
- Sorting of Recovered Items.
- Supports recovery of deleted mails in .dbx files from media such as hard drives, Zip disks, CD ROMs, and floppy disks
- Allow to save recovered files into .dbx and .eml
- Original DBX File will not be affected.

# Installation Procedure

Before installing the software, check that your system meets the minimum system requirements:

## *Minimum System Requirements*

- **Processor:** Pentium Class
- **RAM:** 128 MB minimum (256 recommended)
- **Operating System:** Windows 2000/2003/XP/Vista
- **Hard Disk:** 50 MB of free space
- **MS Outlook:** 2000, 2002 (XP), 2003, 2007
- **Internet Explorer:** Version 4 or later

To install the software, follow these steps.

- Double-click '**StellarPhoenixDeletedEmailRecovery.exe**' executable file to start installation. 'Setup - Stellar Phoenix Deleted Email Recovery' dialog box is displayed.
- Click 'Next' button. 'License Agreement' dialog box is displayed.
- Choose 'I accept the agreement' option. 'Next' button will be enabled. Click 'Next' button. 'Select Destination Location' dialog box is displayed.
- Click 'Browse' button to select the destination path where the setup files will be stored. Click Next. 'Select Start Menu Folder' dialog box is displayed.
- Provide the path for program's shortcuts by using 'Browse' button. Click 'Next' button. 'Select Additional Tasks' dialog box is displayed.
- Choose the check boxes as per your choice. Click 'Next' button. 'Ready to Install' dialog box is displayed.
- Review the entries. Click 'Back' if you want to change them. Click 'Install' to start installation. The Installing screen shows the installation process.
- After completing the process, 'Completing the Stellar Phoenix Deleted Email Recovery Setup Wizard' window is displayed. Click Finish.

## How to Order

The software can be purchased by making payments online using a credit card. Please visit <http://www.stellarinfo.com/email-repair/deleted-email/buy-now.php?> for more information and to place an order.

If you have the demo version or an older version and you want to buy the latest version available on the internet, then:



- Start The application available with you.
- Click on the purchase (  )icon in the application.

You can find various offers available at the site to buy the software.

For evaluation, you can also download the latest demo version of the software from the web site. This demo version does not has all the functionality of the software. You have to register the demo software after buying to enable all its functions.

## Registration

The demo version of the Stellar Phoenix Deleted Email Recovery can be downloaded from the Stellar's web site. This demo version is just for evaluation purpose and must be eventually registered to use it with all the functionalities. To register the demo application, follow these steps.

- Start the demo version of the application.
- Click on the Activation (  ) button in the standard tool bar of the application. Activation dialog box is displayed.
  - Or, click on the (  ) icon. 'About Stellar Phoenix Deleted Email Recovery' dialog box is displayed.



- Click on the Register link. Activation dialog box is displayed.



- Fill the details sent to you on your e-mail ID, Click 'OK' button.



Stellar Phoenix

**Please enter your user name and activation code.**

User Name:

Activation Code:

OK Cancel

- A confirmation dialog box is displayed after successful completion of registration process.

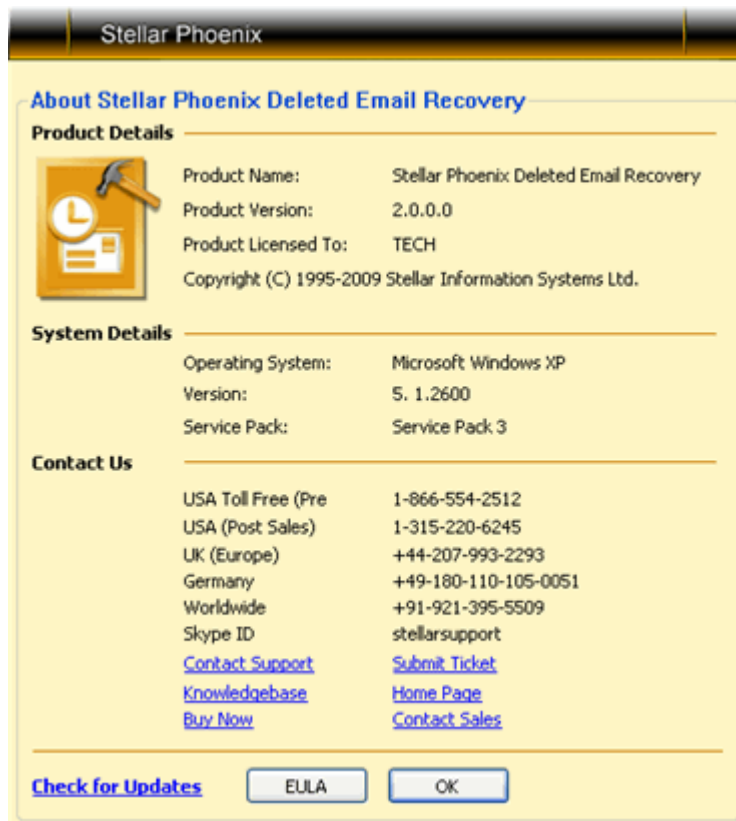


Stellar Phoenix

**i** Stellar Phoenix Deleted Email Recovery has been successfully registered.

OK


- The 'Register' button on the 'About' dialog box disappears, other informations in the box are updated, and the 'Activate' button on the standard tool bar is disabled.



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**About Stellar Phoenix Deleted Email Recovery**

**Product Details**

 Product Name: Stellar Phoenix Deleted Email Recovery  
 Product Version: 2.0.0.0  
 Product Licensed To: TECH  
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**System Details**

Operating System: Microsoft Windows XP  
 Version: S. 1.2600  
 Service Pack: Service Pack 3


**Contact Us**

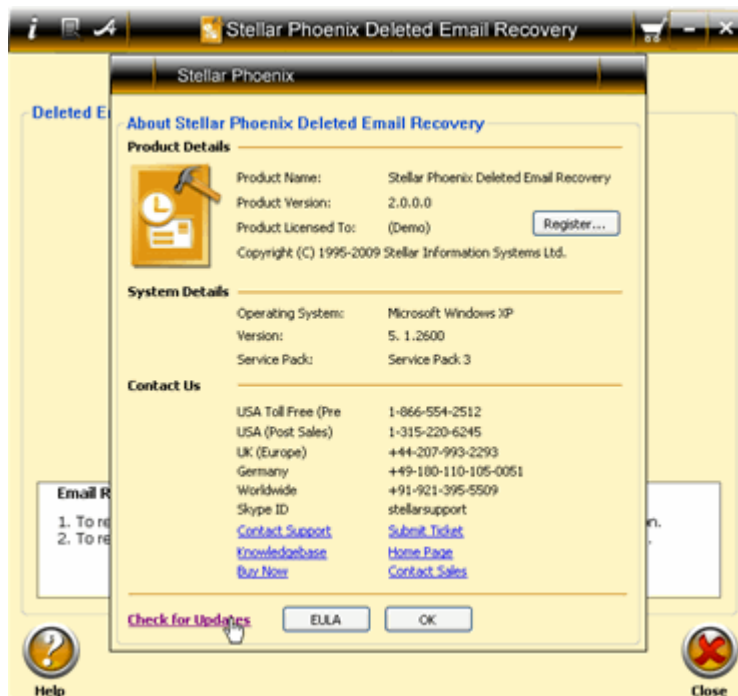
USA Toll Free (Pre) 1-866-554-2512  
 USA (Post Sales) 1-315-220-6245  
 UK (Europe) +44-207-993-2293  
 Germany +49-180-110-105-0051  
 Worldwide +91-921-395-5509  
 Skype ID stellarsupport  
[Contact Support](#) [Submit Ticket](#)  
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[Check for Updates](#) EULA OK

## Update

There are periodical software updates provided by Stellar Information Systems Ltd. for the Stellar Phoenix Deleted Email Recovery software. The software updates should be done to keep the software up-to-date. The updates can be a newly added functionality, a new feature, a new service or any other information that can be important for improvement. The Stellar Phoenix Deleted Email Recovery software can be updated over internet. Note that demo version can not be updated. To update the application, follow these steps.

- Start the application. Click on the 'About' (  ) icon. 'About Stellar Phoenix Deleted Email Recovery' dialog box is displayed.



- Click on the 'Check for Updates' link. 'Update Wizard' dialog box is displayed.



- Click 'Next' button. A busy timer shows that updates are being searched. If it finds any new version, a message indicates the availability.



- If a message is displayed that no updates are available. Click 'Cancel' button to close the wizard.
- Click 'Next'. The software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.



Note: You can not update the demo version of the application.

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Stellar Phoenix Deleted Email Recovery

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# Technical Support

Our Technical Support professionals will give solutions for all your queries related to Stellar Products. You can either Call Us or Go Online to our support section <http://stellarinfo.com/esupport/users/kb.php>

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## Support Help line Monday to Friday [ 24 Hrs. a day ]

USA (Toll free - Pre Sales Queries)	1-866-554-2512
USA (Post Sales Queries)	1-315-220-6245
UK (Europe)	+44-207-993-2293
Germany	+49-180-110-105-0051
Worldwide	+91-921-395-5509
Skype Id	stellarsupport
Email Orders	<a href="mailto:order@stellarinfo.com">order@stellarinfo.com</a>

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## Online Help

- [Chat Live](#) with an Online technician.
- Search in our extensive [Knowledge Base](#).
- [Submit Ticket](#) (If our Knowledge Base does not answer your question).
- Login and view [Ticket Status](#) (If you already have a valid Ticket with you).
- [Download Documents](#) on Product Usage ( For Registered members only, i.e., user with login ID. If you are an unregistered user, [click here](#) to create login ID).

## About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

### Product line:

#### Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!

[More Info >>](#)

#### File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

#### E-mail Recovery

A wide range of e-mail recovery, e-mail repair and e-mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of E-mail. [More Info >>](#)

#### Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

#### Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit [www.stellarinfo.com](http://www.stellarinfo.com)